find-me

carers watch

user manual

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Introduction

Thank you for choosing the Carers Watch. Before you start, please ensure that the following items are included in your package. If any of these items are missing please contact us immediately using the details on the back of this manual.

Packing List

- A Carers Watch x 1 (Find-Me 500)
- B Battery Charger x 1
- C Sim Card (already installed)
- D User Manual x 1
- E Battery x 2
- F Strap Pin Press Tool x 1
- G Lanyard and Brooch adapters

Important Notes

The Carers Watch is not a mobile phone and as such is not supplied with automatic support for emergency numbers 000 and 112 in it's current version.

Please ensure the Carers Watch is kept dry as extreme moisture and water may affect its operation.

To operate the Carers Watch it must be connected to a mobile phone carrier, The unit will connect through GPRS Mobile Internet (where available) and the 2G Mobile Phone Network (including SMS).

When GPRS is available the unit will update position details automatically. When GPRS is not available the Carers Watch switches back to SMS operation. This only responds under command from either the wearer, the authorized administrator/carer.

It is important that the Carers Watch is used in areas which has 2G mobile phone coverage. It will not work in an area with no 2G mobile phone coverage. (most carriers are 2G and 3G).

Use of the Carers Watch

The Find-Me Carers Watch is a cellular personal alert system with a GPS system. The Carers Watch can be used to track and report the Carers Watch position.

The use of the Carers Watch depends on the capabilities of the wearer. The Carers Watch can be programmed to automatically send an SMS to the carer via their mobile phone showing the Carers Watch location. At the same time the details of the Carers Watch location is displayed on your web page, and can be accessed with your username and password (for more details see page 12).

If the call function of the Carers Watch is enabled then the call A button will call your first nominated phone number. Call B button will call your second nominated number.

The red emergency alert button will call your emergency number you have nominated, but can also SMS nominated phone numbers advising them that the emergency button has been activated.

Please note the Carers Watch is designed as a safety device and should only be used for emergency purposes. If used like a mobile phone extra call charges will apply.

Using the Battery Charger

The battery is a rechargeable battery that can be recharged many hundreds of times. It can also be charged up when the battery is not completely flat.

Simply clip the battery in to the charger, lining up the contacts on the battery and the charger (as shown in the photo).

Plug the battery charger into an electrical powerpoint and turn on at the wall.

The battery charger will display a red light which indicates the battery is flat and requires charging, the indicator light will turn green when the battery is charged.

Please ensure your charger is plugged in to an electrical powerpoint where it cannot come into contact with water or other liquids.

Battery Installation

Turn the Carers Watch over. To remove the back cover off the watch simply use your thumb to slide the cover to the right until it stops (shown in photo below), then lift the watch cover off. This will reveal the inside of Carers Watch and SIM card (already installed for you). Place the charged battery inside watch aligning the contacts of the battery with the watch. Then replace the back cover of the watch. This is done by placing bottom tabs (refer below) of the back cover into place first, then dropping the cover down onto the battery and sliding the back cover into place.

Changing the Strap

To remove the Carers Watch straps use the tool provided. Insert the strap tool into the hole containing the strap pin (refer to photo). Carefully push the strap tool in as far as it will go and this will push out the strap pin. Take out pin and strap will come off. Repeat with other strap. Re-insert either with the lanyard or brooch adaptor in the standard straps place. A locking strap is also available at a minimal cost for those who may repeatedly remove the Carers Watch.

Changing the Carers Watch to a Lanyard

Take out Carers Watch straps as detailed above. Place lanyard with adaptor into lower strap holder and re-fit the pin using large round end of tool. Place the blanking plate into other end of Carers Watch. Re-fit the pin in the same manner.

Changing the Carers Watch to a Brooch

Take out Carers Watch straps as detailed above. Take off the first adaptor from the lanyard. This is done by unclipping the lanyard from its catch. Then unthread the string from the adaptor. This is now ready for a safety pin to be placed in the hole provided (safety pin not included). Place blanking plate into other end of Carers Watch. Re-fit the pin as above.

Turning on the Carers Watch

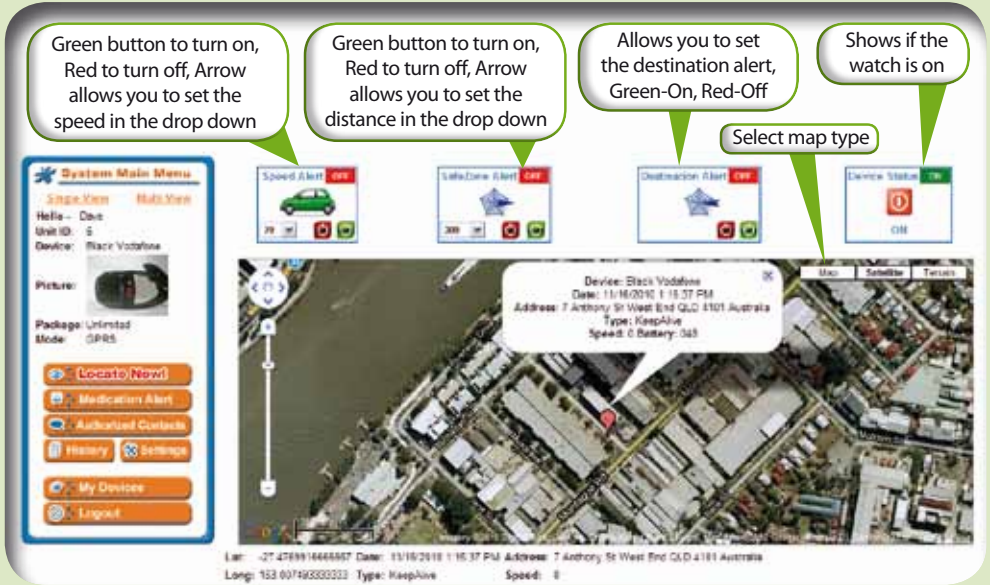
After installing a charged battery press the ON button for 3 seconds and the Carers Watch will display the words Find-Me then POWER ON with the power on sound.

The Carers Watch will then display a default time, date and location details. These details will be automatically updated when the Carers Watch has received the initial satellite signal. This may take a few minutes. The screen will automatically stop displaying the time etc after a few seconds. This happens to conserve the battery life.

To check if correct date and time has been established re-press the on button. If this has still not happened please place the Carers Watch in a window with view of the sky for a few minutes to get the initial satellite signal. Now you should have correct time and date.

The Carers Watch is now ready to be used.

advanced controls for the carers watch


Green button to turn on, Red to turn off, Arrow allows you to set the speed in the drop down
Green button to turn on, Red to turn off, Arrow allows you to set the distance in the drop down
Allows you to set the destination alert, Green-On, Red-Off
Shows if the watch is on
Select map type
System Main Menu
Single View
Multi View
Hello - Dave
Unit ID: 6
Device: Black Vodafone
Picture:
Package: Unlimited
Mode: GPRS
Locate Now!
Medication Alert
Authorized Contacts
History
Settings
My Devices
Logout
Speed Alert
Safe Zone Alert
Destination Alert
Device Status
Device: Black Vodafone
Type: KeepAlive
Speed: 0 Battery: 045
Lat: -27.476991666667 Date: 11/16/2010 1:16:37 PM Address: 7 Anthony St West End QLD 4101 Australia
Long: 153.007499333333 Type: KeepAlive Speed: 0

Website details continued

First you need to log onto the Find-Me website. Using the address bar on your internet browser type in the address www.carerswatch.com.au

This will bring up the Find me carers watch website, type in your user name and password into the section labeled to logon. This brings up your own dedicated webpage. Access to this page gives the location and ability to look at maps and allows you to turn set a speed alert, as a safe zone, a destination alert and device status .

This page also has the ability to display a picture of the wearer. It also shows the current position of the wearer and is for basic information on, the wearers position etc.

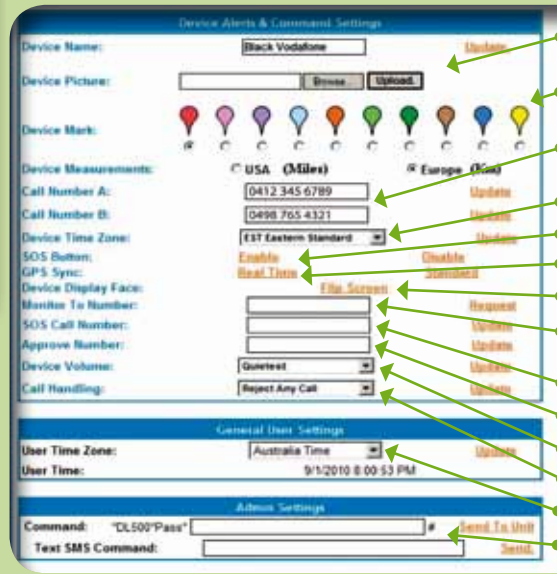
Should it be required you can give this information to emergency services to allow them to accurately locate someone.

Settings

If you log on with your username and administrator password, the settings page becomes available.

This page allows you to tailor the Carers Watch to suit the wearer, setting call numbers, approved numbers (those allowed to make changes to the setup and to get responses to enquiries about position) and even the ability to place a small photograph of the wearer on he main page should it be required by emergency services.

Settings continued



- Allows you to upload a picture of the wearer for easy identification
- Colour marker for use on map, use different markers for multiview
- Call A & B numbers type in then press the update button one at a time. Leave blank if you want them disabled
- Set time zone for watch then update
- Enable or disable SOS Button
- Leave on standard, real time is for emergency use only
- For use as a brooch to flip the screen upsidedown
- Allows you to give a phone number to allow listening to the Carers Watch user
- Emergency call number to be used
- Phone number allowed to do requests and change settings
- Carers Watch phone volume
- Allows you to select how the unit deals with incoming calls
- Time Zone shown on maps
- Use only under instruction from Find-Me Technology Staff

Basic fault finding

Carers Watch does not turn on	Flat battery - see battery charger (p5) Incorrect installation of the battery - see battery installation (p7)
Carers Watch not updating time after turned on	Poor signal - see turning on the Carers Watch (p9)
Unable to make calls	Check settings page and repeat call number programming, wait confirm response after each change. Listen to what is said when number is called, often this will tell you what is wrong (ie: wrong number programmed.)
Display says SIM not inserted	Call Find-Me for instructions to refit the SIM. SIM damaged - call Find-Me to arrange a replacement SIM.
Battery charger not indicating charged	Try the other battery to see if this also appears not to charge - call Find-Me (see back cover)

SMS commands

You can also control the watch by SMS commands from the authorized watch, simply send the text directly to the watch phone number, it will reply back.

Safe Zone

Can be set from 50-9999m
Zone500 - Sets a 500m safe zone around current position.
To disable - Zoneoff Response: safe zone off

Speed Alert

Can be set from 20-500Km/h
Speed65 - Sets an alarm if the unit goes above 65Km/h
To disable - Nospeed Response: speed limit off

Breadcrumbing

Can be set from 1-900 mins
Bread15 - Sends an SMS location every 15 mins
(use only under instruction from Find-Me staff this can become expensive and is often not required).
To disable - Nobread

Voice Monitor

Monitor
The carers watch will respond allowing an authorised carer to listen to, and monitor the wearer - to assess the wearers immediate situation.

easy reference

www.carerswatch.com.au

username	password	admin password

find-me

www.find-me.net.au

The Find-Me 500 is NOT a life saving device. It is a locator unit that functions off mobile and cellular network activity as outlined in this manual. Find-Me technology accepts no responsibility or liability for a unit being unable to be located due to and not limited to events such as network unavailability, unit malfunction, battery life and user misuse. Acceptance of these terms is a condition of its use.

printed november 2010